

QueTel Software-as-a-Service (SaaS) Solutions

World-class 24x7 SaaS Solutions



WHY SELECT A QUETEL-MANAGED SOFTWARE-AS-A-SERVICE (SaaS) SOLUTION INSTEAD of an INTERNAL IN-HOUSE IT DEPLOYMENT?

Simplify Application Management

- Let our QueTel application experts provide ongoing QueTel support and administration of your hosted QueTel SaaS solution - application, system and security patches/ fixes are applied for you.

Lower Upfront Capital Costs and Ongoing Operating Costs

- No back-end server hardware to purchase, install, test and launch lowers upfront costs.
- With our fixed monthly recurring charges, your ongoing operating costs are manageable, predictable and affordable.

Speed Installation and Customization

- Your SaaS infrastructure is ready to begin your implementation quickly. In addition, in most SaaS deployments, your QueTel solution is just as customizable as an in-house on-premises deployment.

Focus on Core Competencies

- Entrusting the ongoing management and administration of your solution to QueTel allows your organization to focus on its core mission, instead of managing production IT systems.

Improve Service Levels

- Who knows QueTel application software better than QueTel? Leverage our application knowledge to enhance system uptime and application security, support and upgrades.

For years, QueTel customers around the world have enjoyed the benefits of our world-class application solutions. Today, leveraging our best-in-class SaaS delivery has never been easier!

QueTel's Software-as-a-Service (SaaS) solutions provide the most convenient and the most economical way to deploy a solution. SaaS delivery brings you all the features and functionality of our enterprise software and it is managed and hosted by QueTel on a 24x7 basis in our world-class datacenter facilities.

Just think about it: all the benefits of QueTel software, without purchasing new hardware, installing systems, testing, patching, administering, or maintaining a new application infrastructure!



To learn more about solutions and services from QueTel, please visit us online at www.QueTel.com. You can also contact us by phone at 703.318.6850.

Leverage QueTel's application expertise and scale!



Full software functionality

Securely accessible over the Internet from anywhere in the world

No server hardware to purchase, install or maintain

24x7 support, management and administration

Highly secured environment

Products

Law Enforcement Applications

Flexible package systems for tracking and maintaining a chain of custody on evidence, property or inmates.

Evidence TraQ, "Paperless Property Room", Image TraQ, Issue TraQ (Quartermaster), VideoTraQ Inmate TraQ - Software designed to track movement of inmates, visitors, staff, etc. through bar code technology.

Asset Applications

Asset TraQ and DocuTraQ - Customizable systems to control and track various types of items. The system has a built-in audit trail and the option of sophisticated security access.

Asset ID TraQ - The latest technology for tracking assets. Now read a RFID tag on/in the asset and automatically upload information to a database.

Stock Applications

Standard Issue - Program used for tracking stock with various report capabilities including reorder status and location.

TRUST IN QueTel'S HIGH-AVAILABILITY SAAS APPLICATION DELIVERY INFRASTRUCTURE

QueTel's secure managed SaaS solutions provide the professionally-managed QueTel application environment our customers demand. Our datacenter facilities are some of the finest premium datacenters in the world, and our 24x7 services and support capabilities include:

24x7 QueTel Support

- Your users are in good hands with the world-class application support our customers have come to rely upon every day.

24x7 Administration and Management

- Best-practice IT processes deliver the ongoing administration and maintenance of your critical production QueTel SaaS infrastructure, including system, network, application, and security layers.

Secure World-class Infrastructure

- Multiple network connections to the Internet.
- SAS 70 certified datacenter facilities
- Highly secured network and physical security technology and procedures.
- 24x7 on-site security guards and monitoring
- Data backup with secure off-site storage

Our production infrastructure provides the robust, fully-managed environment ideal for the reliable on-going delivery of your QueTel solutions.

